

TTY-PASS Technical Memorandum #4

5/05

Issue: How to use TTY-PASS with PLANT VESTA family of Intelligent Workstations.

Solution: Whenever PLANT VESTA receives a TTY call, the conversation is stored in MagIC (PLANT's Historical Data Reporting tool). Simply cut & paste the pertinent information from MagIC and save it in a file using plain text format and then export the file from any admin workstation that is not running VESTA but has internet access.

Procedure for downloading TTY-PASS text from the Plant MagIC Application. If you are using a stand alone PC with a MagIC Client version then you may download from this PC, otherwise you will have to download from the MagIC Server.

1. Insert a thumb-drive¹ into the USB port on the back of the MagIC Server.
2. Do your search in the server for the test call (s).
3. Pick the call to be downloaded then click on the File Button at the top of the window, then click "EXPORT LIST". You can only export one call at a time.
4. This will open an "EXPORT AS" window. Change the "SAVE IN" box to the removal thumb-drive. Rename the "FILE NAME" box to a file that you will recognize. Then click SAVE.
5. After you have saved all of the calls you need, close the MagIC Application in order to release the thumb drive. After closing MagIC, do the normal steps for ejecting a thumb drive.
6. Insert the thumb-drive into a computer so you can strip off all of the data that you do not need. Cut and paste the TTY information into another file or directly into the TTY-PASS scoring web page. *Note: refer to Tech Memo #1, "Cut and Paste".*
7. Now you have TTY test data to send for scoring. Delete the information from the thumb-drive when completed.

Suggestion: Run a USB extension cable from the back of the MagIC Server to the area by the monitor. This will make future downloads a little easier.

¹ A thumb-drive is a portable storage drive that plugs directly into the USB port of any computer and can store virtually any digital data from documents, and presentations, to music and photos. Usually found with memory capacity ranging from 16 MBPS to over 1 GBPS. 16 MBPS is quite sufficient to hold multiple TTY-PASS scripts.